



CONGRATULATIONS

To the Associate of the Year for 2010

~ DONNA KERBER ~

Retail Stand/Team Store Associate

From Sarah Strohschein, Retail Manager: "Donna comes to work with a smile on her face and will do whatever you ask and work wherever you need with no questions asked... (she) is scheduled to work in Retail Stand 540 on game days but will often help in the Team Store - with short notice - if she is needed there. I know many managers in the Retail department would agree - if we could have more employees like Donna - life would be great."

Donna - We appreciate everything you do & are pleased to name you our Associate of the Year for the 2010 season.

Donna will receive a 32" TV as a token of our appreciation.



Delaware North Companies
Sportservice - Carolina Panthers

2011 Season

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Admin.

Cash Room Staff

[Patrick Kennedy](#) - 704.358.7183

Check In Staff

[Kelly Kennedy](#) - 704.358.7139

Catering

Bar Staff

[Jeff Golden](#) - 704.358.7184

Although we are unable to award multiple TVs, we wish to reward a few other associates for the great job they do.

ROBIN GRIFFIN, Concessions Level Manager

From Dean Kleto, Commissary Manager: "Robin is an excellent communicator. She keeps in constant contact with the groups she manages on game days. She is always giving feedback on issues or concerns from week to week..."

ERIN MENDENHALL, Team Store Associate

From Shane Brooks, former Retail Operations Manager: "Always has a positive attitude and a winning smile. Continuously balances on her drawer every game... Wows guests with her expertise of the merchandise. On many occasions, she has helped a guest out, and in turn eliminated service issues. She is truly an asset to us."

KEITH POSTON, Suite Attendant/Suite Supervisor

From Kara Focht, Suite Supervisor: "Keith has been amazing this season... What really makes Keith stand out is his attitude. He never complains or gives a 'what's in it for me?' He is always the first to volunteer when something needs to be done... and the first to lend a hand to a neighbor for set up or clean up... Sometimes I have wondered how in the world he gets everything done so fast and moves on to do the next things, but I'm just grateful that he's doing it!"

Robin, Erin, and Keith - We are grateful to have you on our staff and wish to thank you for your contributions with a \$50 Target gift card.

From the nominations we received for Associate of the Year, it was a difficult decision to choose just one person. We would like to recognize the following associates for their efforts and commitment to making game day a great day!

KRYSTAL BRANTLEY, Market Attendant
KIMBERLY FORDHAM, Panthers Perk
LIZ HOWLAND, Market Supervisor
DEBBIE HUDSON, Cash Room
NICK KLOCK, Suite Attendant
LORI MCKINNEY, Vending Supervisor
CANDICE OWENS, Market Attendant
RUDY PATINO, Suite Attendant
BRITTANY STEEN, Market Attendant

Internal Runners/Press Box 400 Staff

[Liz Ballenger](#) - 704.358.7170

Market/Perk/BBQShack/KKreme Staff

[Kacey Faberman](#) - 704.358.7161

Suite 87/Terrace Dining Staff

[Molly Loizeaux](#) - 704.358.7130

Suites and Pantry Staff

[Jennifer Wu](#) - 704.358.7135

Culinary

704.358.7160

[John Morey](#)

[Martin Gray](#)

[Patrice Evans](#)

[Becky Bolton](#)

[India Watkins](#)

Concessions & Vending

[Jason Black](#) - 704.358.7173

[Jeff Kelly](#) - 704.358.7124

[Amy Penwell](#) - 704.358.7172

POS Support & Warehouse Staff

[Dean Kleto](#) - 704.358.7185

Retail

Retail Warehouse

[Graham Clark](#) - 704.358.7147

Stand Sales Staff

[Sharon Van Poole](#) - 704.358.7145

*Thank you to all of you for helping “create special experiences
one guest at a time.”*

Team Store Staff
[Steve Roznowski](#) - 704.358.7158 or
704.358.7159

GuestPath in Your Own Words - We want to hear from you!

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www.StadiumFoodandBeverage.com 

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